



Community Services

*For Genesee, Shiawassee and
Lapeer Counties*

STEPS TO GET HELP

Before going to an agency to ask for **financial help**, you must gather the necessary paperwork to take with you. Here are some examples of the kind of paperwork that agencies *may* ask for:

- Driver's license or state picture I.D.
- Social security card or number for you and other family members.
- Birth certificates for your children.
- Your last pay stub.
- Medicaid card or insurance card if you have it, for medical or dental help.
- **Utility shut-off notice** or **eviction notice** is required before consideration of funds. It is unfortunate that in order to get help with utilities/rent/mortgage payments you must have a shut-off notice or a court ordered summons or judgment in your name and a written Decision Notice from DHS.

When you need financial help the first place you will be required to go is Department of Human Services. When you go to DHS ask to apply for the **State Emergency Relief Program (SER)**. If you don't already have an open case with DHS, you will be required to apply at DHS before applying at other agencies.

Help is given by agencies only when money or other resources are available. Agencies can't always help. If that agency cannot help, ask if they would contact another agency for you that might be able to help. Regulations have tightened up in some agencies and have a set

policy for all clients to follow that does not allow any intervention on their behalf. This is this way to keep everything fair and consistent for all clients. Ask for the alternate agency name and what the criteria is to set up an appointment with the other agency.

DEPARTMENT OF HUMAN SERVICES

Genesee County

125 E. Union Street, Flint: (810) 760-2200. 8:00-5:00 p.m.

630 S. Saginaw Street, Flint: (810) 760-7310. 7:30-5:00 p.m.

2320 W. Pierson Road, Flint: (810) 760-4900. 8:00-5:00 p.m.

Shiawassee County

1975 W. Main St, Owosso: (989) 725-3200. 7:30-5:00 p.m.

Lapeer County

1505 Suncrest Drive, Lapeer. 8:00-5:00 p.m.

FOOD PURCHASING PROGRAMS

✓ **ANGEL FOOD MINISTRIES**

This program is nationwide and is available to anyone regardless of their financial situation. Each month's food menu consists of both fresh and frozen items. For further information on how and where to purchase through this program you can look online at www.angelfoodministries.com. You can also call toll free: (888) 819-3745. Bridge Cards accepted.

✓ **FLINT FARMERS MARKET**

You can purchase fresh meat and produce bundles from Knob Hill Meats & Coykendall Produce at Flint's Farmer's Market. A comparison in food pricing was made and the savings buying this way instead of at your local grocery showed a significant difference. For information on what is available and the cost, you can visit the Flint Farmers' Market on Tuesday, Thursday or Saturday. You can go online at www.flintfarmersmarket.com.

FAMILY STRESS

In Genesee County

Genesee Community Mental health: (810) 257-3705, Crisis Line (810) 257-3740, Catholic Charities of Genesee and Shiawassee Counties (810) 232-9950, Mott Children's Health Center (810) 767-5750, Insight (810) 744-3600. You can also call the Intake, Assessment & Referral Center (IARC) at (810) 235-9555 or (888) 446-2834.

Lapeer County

Community Mental Health (810) 667-0243, or County Health (810) 667-0500. Service information provided in Lapeer County can be accessed by going to unitedwaylapeer.org or calling United Way of Lapeer at (810) 667-3114.

Shiawassee County

Community Mental Health (989) 723-0709 or (800) 622-4514, First Call for Help, a 24 hour seven day a week information line, call (888) 866-4566. Also call the Shiawassee United Way (989) 723-4987 or shiawasseeunitedway.org

RENT/FORECLOSURE/CREDIT COUNSELING INFORMATION

✓ **HOME FORECLOSURE ASSISTANCE**

Hope Now, 888-995-4673,
www.hopenow.com

MI State Housing Dev. Authority,
www.michigan.gov/mshda

Fannie Mae and Freddie Mac,
www.fanniemae.com

Federal Reserve, 877-HUD-1515,
www.federalreserve.gov

Union Privilege, 800-848-6466 or
866-490-5361

Making Homes Affordable,
www.makinghomeaffordable.gov

✓ **LOCAL INFORMATION**

Legal Services of Eastern MI: Chapter 7, Chapter 13 and Foreclosure. Flint Office (810) 234-2621 or toll free (800) 322-4512.

Metro Housing (810) 767-4622

Green Path Debt Solutions (810) 230-1077. If there is not a Green Path Debt Solution office in your county you can call (888) 776-6735 for a location nearest you.

Hope Hotline (888) 995-4673

Mission of Peace (810) 232-0104. This is a state wide agency call toll free (866) 674-0104.

Genesee County Community Action Resource Department (GCCARD): (810) 232-2185. This agency also provides a food distribution site, meals on wheels, mortgage, rent assistance, utility assistance, as well as other pertinent programs.

Department of Human Services (DHS) Genesee County (810) 760-2745. Local agencies that help with payments will require a denial letter from DHS. You must apply at DHS before contacting such agencies as Salvation Army and GCCARD.

Salvation Army:

Genesee County (810) 232-2196
Lapeer County (989) 723-9753
Shiawassee County (989) 725-7485

U.S. Department of Housing & Urban Development (800) 669-9777

Salem Housing (810) 785-5340. Money management action plan assistance-credit and foreclosure assistance.

PRESCRIPTION AND MEDICAL INFORMATION

✓ **PRESCRIPTION ASSISTANCE**

Partnership for Prescription Assistance
888-4PPA-NOW or www.pparx.org or
www.pparxmi.org

Astra-Zeneca Prescription Assistance
www.astrazeneca-us.com/help-affording-your-medicines.

Pfizer, Inc. Prescription Assistance
www.pfizerhelpfulanswers.com

Lilly Cares Prescription Assistance
www.lillycare.com

Blue Cross Blue Shield of Michigan
800-485-4415

RxAssist Patient Assistance Program
www.rxassist.org

✓ **MEDICAL INFORMATION**

Genesee Health Plan
Provides prescription and health insurance for low income members. 3951 Beecher Road, Flint. (810) 762-4200

Genesee County health Department
Can apply for MIChild. 630 S. Saginaw Street 2nd Floor, (810) 257-3039.

Center for Civil Justice
Healthcare Eligibility Law Project Health Help Line (810) 238-8053 and Food Stamp eligibility Help Line (800) 481-4989.

Genesee County Free Clinic
2437 Welch Blvd., Flint (810) 235-4211.
Hours by appointment only.

Genesee County Health Department:
McCree South Health Center
630 S. Saginaw St. Flint (810) 257-3616.

McCree North Health Center
115 E. Pierson Rd. Flint (810) 600-2400.

Hamilton Community Health Network:
Main Clinic
4001 N. Saginaw St. Flint (810) 789-9141
8:30 a.m.-5:30 p.m. Monday-Friday

Northpointe Clinic
5710 Clio Road Flint (810) 787-4445
8:30a.m. - 5:30p.m. Monday-Friday

Burton Clinic Medical and Dental help.
G-3373 S. Saginaw Street, Burton (810) 743-6830. 8:30a.m. - 5:30 p.m. Monday-Friday

Hamilton Community Dental Services
G-5399 N. Saginaw Street . For appointments (810) 785-0863.

Burton Health Center
Medical services for low income women.
G-3373 S. Saginaw Street, Burton (810) 762-4200.

Genesys Health Systems (hours 9:00 a.m.-midnight)
West Flint Campus 3921 Beecher Road, Flint (810) 762-4710.

Health Access (Prescription help and affordable lenses and frames) 3951 Beecher Road, (810) 232-4200 or www.healthaccessprogram.org

Goodwill Optical
Affordable lenses and frames, \$32.00 examination fee for non-insurance patients. Tuesday - Saturday 9:00 a.m. - 6:00 p.m. G-3525 S. Saginaw Street, Burton (810) 744-6505.

Genesee County Veterans Admin. Outpatient Clinic
G-3267 Beecher Road, Flint (810) 720-2913
Call for appointment. No walk-ins or emergencies.

Legal Services for Veterans 1101 Beach Street, Flint (810) 257-3068.

American Red Cross Genesee/Lapeer
1401 S. Grand Traverse Street, Flint (810) 232-1401 or toll free (800) 608-4272. Help with prescriptions, dental and medical equipment.

Disability Network
3600 S. Dort Highway Suite 54, Flint (810) 742-1800

MIChild: You can apply online at www.Michigan.gov/michild or call toll free (888) 988-6300

I.A.R.C.

Intake and Assessment Drug & Alcohol Programs. 1402 W. Court Street, Flint (810) 235-9555 or (888) 446-2834.

Insight

Provides comprehensive mental health services for children, individuals & families. 1110 Eldon Baker Drive, Flint (810) 744-3600 or www.insightrecovery.org

Mott Children's Health Center

Behavior, Pediatric Dentistry & Child Health Services. 806 Tuuri Place, Flint (810) 767-5750

Senior Services

www.SeniorPreferences.com

Catholic Charities of Genesee/Shiawassee Counties For counseling services, 901 Chippewa, Flint (810) 232-9950.

Family Service Agency

For Genesee & Shiawassee, 1422 W. Court Street, Flint (810) 767-4014.

Valley Area Agency on Aging

225 E. Fifth Street Suite 200, Flint (810) 239-7671 www.valleyaaa.org
Kinship caregiver Respite Program (810) 239-7671 or www.gfn.org/vaaa

Case/Care/Management

Genesee County (810) 239-7671
Lapeer County, Lapeer Regional Hospital (810) 667-5572 and Shiawassee County, Memorial Healthcare Center (800) 501-1710.

Family Service Agency of Mid-MI

1422 W. Court Street, Flint (810) 767-4014 or www.fsamich.org

can apply to any agency for utility, rent or mortgage assistance.

GCCARD

719 Harrison Street, Flint (810) 768-4675.

Salvation Army

211 W. Kearsley Street, Flint call (810) 232-2196. Must start calling at 8:00 a.m. to make an appointment.

Catholic Outreach

Only helps with water shut-offs in the City of Flint. 509 N. Grand Traverse, Flint (810) 234-4693.

Your Union is here to help working families.

If you need further assistance, call your Community Service Representative at the Union office,
800-999-0951 ext. 101

UTILITY PAYMENT ASSISTANCE

You must first go the Department of Human Services to ask for help. You will need a Written Determination or Decision Notice if DHS cannot help you. You will also need a shut-off notice. Do not lose this DHS notice. You will need a notice from DHS before you